



**STRONG**  
for **YOU**

2020-AP-142

## Memorandum

**Date:** March 13, 2020  
**To:** All Personnel - Fire  
**From:** Mark Hodge  
Deputy Fire Chief  
**Subject:** Temporary Change to Tiered Response

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Effective immediately, as a result of the COVID 19 pandemic, the Tiered Response Agreement has been slightly changed on a temporary basis.

If a citizen calls 911 and requests an ambulance, **and** during the on-phone screening questions with CACC they are deemed a potential positive for COVID 19, Hamilton Fire will not be tiered unless the incident is for MVCs or VSA patients. We will only respond to those incidents with potential COVID 19 patients.

The Tiered Response Agreement will return to the normal procedure at a future date.

MH/kd