



**STRONG**  
for **YOU**

2020-AP-144

## Memorandum

**Date:** March 13, 2020  
**To:** All Personnel - Fire  
**From:** Mark Hodge  
Deputy Fire Chief  
**Subject:** **Change to Medical Call Procedures**

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Effective immediately, we are changing the normal procedure at a medical call.

- If an apparatus arrives at a medical call before the ambulance, one Firefighter is to approach the patient and remain beyond a two-metre distance and use the screening tools provided to assess the patient for the potential of COVID 19. After the initial screening questions/evaluation appropriate precautions can be taken. The initial Firefighter should have appropriate PPE in place in accordance with how the call was dispatched.
- If the apparatus arrives after the Ambulance service is with the patient, one Firefighter is to make our attendance known and request direction from the ambulance personnel on scene. Appropriate PPE can be determined at that time. The initial Firefighter should have appropriate PPE in place in accordance with how the call was dispatched.

All crews should have all potential PPE available to them, with their person at all times.

MH/kd